

**INTEGRATED QUALITY & ENVIRONMENT POLICY**

The Management of **Ships Surveys & Service s.r.l.** undertakes to manage his own activities pursuing the excellence in the field of Quality and Environment, keeping as objective the continuous improvement of his own performances to obtain the satisfaction of his Customers and the protection of the Environment.

**Ships Surveys & Service s.r.l.** undertakes:

- to operate in accordance with the laws in force applicable to his own activities, to the specific and business standards, taking care of any possible legislative developments;
- to manage his own process using the best available techniques;
- to reduce to the minimum the impact of his own activities on the environment;
- to recognize that the demands of the Customers and the evaluation of their satisfaction constitute priority criteria as reference to be adopted in the realization of his services;
- to the attainment of zero accidents, incidents, spills and claims.

Such commitment is realized through:

- the planning and the implementation of an integrated Quality - Environment management system in accordance to the ISO 9001:2015 and ISO 14001:2015 regulations;
- the planning and the realization of audits and periodic re-examinations of such system of management;
- the employment of seafarers who are qualified with required certification for the trade of the vessel in accordance with Flag State and STCW requirements.
- the assessment of all identified risks to his ships, personnel and the environment and establish appropriate safeguards, safe practices in ship operation and adequate contingency planning related to safety and environmental protection.
- providing a safe and healthy work environment and ensuring the welfare of the staff.
- a systematic monitoring activity of Customer satisfaction;
- the definition of objectives and goals for the quality and the environmental protection, to be realized through specific programs, periodically re-examined;
- constant analysis of incidents and injuries;
- preventive and corrective actions.

**Ships Surveys and Service s.r.l.** undertake to make the present statement available and to spread the principles included into it to all its stakeholders, customers, employees, shareholders, community.

The Directors, at least once a year, during the revision of the Quality/Environment System, specify and quantify the objectives that they are willing to reach during the next year, attributing specific objectives to the pertinent levels of the Company organization.

Such attribution involves the definition for every objective:

- of the responsibilities and of the necessary resources to its attainment;
- of the proper indicators to fix the objective value and to enable to measure its attainment at the time established for its execution.

The Quality/Environment System is realized in accordance with the requirements of the ISO 9001:2015 and 14001:2015 regulations and is involving all the business activities. To assure the



## Company's Policies and Management Commitment

realization of the Quality/Environment policy, the Directors authorize and delegate the Quality/Environment Responsible Person to handle the Management System in order to implement it, to coordinate the relevant application and constantly adjust it to the business necessities, to the regulations and to the evolution of the technology.

As a consequence of this, he has got the authority and the responsibility to perform inspections, audits and verifications, following the Company Manual and Procedures. The Quality / Environment Responsible Person is authorized to suspend every activity that jeopardizes the correct application of the Quality/Environment management system and is responsible to report to the Directors on the progress of the System.

The Directors require to the whole personnel to operate in accordance with the Company established integrated Policy at any level of the organization, specifically on the basis of the objectives assigned to everybody following the re-examination of the integrated Quality / Environment management system.

The whole personnel will be informed of the results achieved and of the effectiveness of the Quality / Environment System, at least once a year, following the re-examination of the System itself.

Any doubt must be solved turning to the Responsible for Quality / Environment.

**APPROVED BY**

**Naples, Rev. 04 – 23/11/2017**

**Ships Surveys and Service Srl  
Sole Administrator**